## 2023-Line 25 - Non-Operating Margins

		January	February	March	April	May	June	July	August	September	October	November	December	TOTAL
RevElectrician & Mat.	415.1	\$80,406.06	\$80,617.12											\$161,023.18 <b>415.1</b>
ExpElectrician & Mat.	416.1/.11	\$71,902.70	\$67,495.96											\$139,398.66 <b>416.1/.11</b>
	-	\$8,503.36	\$13,121.16	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$21,624.52
RevAppliance Repair	415.2	\$24,233.07	\$34,176.82											\$58,409.89 <b>415.2</b>
ExpAppliance Repair	416.2/.21	\$25,831.15	\$30,295.04											\$56,126.19 <b>416.2/.21</b>
	·-	(\$1,598.08)	\$3,881.78	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,283.70
RevMember Damages	415.3	\$0.00	\$2,179.11											\$2,179.11 <b>415.3</b>
ExpMember Damages	416.3	\$0.00	\$1,434.07											\$1,434.07 <b>416.3</b>
	•	\$0.00	\$745.04	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$745.04
Finance Charges	415.5	\$106.76	\$98.88											\$205.64 <b>415.5</b>
	•													
MARGIN-Retail	ſ	\$7,012.04	\$17,846.86	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24,858.90
	L	. ,	, , , , , , , , , , , , , , , , , , , ,	,	*****	• • • • • • • • • • • • • • • • • • • •	•	,			,	,		, , , , , , , , , , , , , , , , , , , ,
Misc. Income	421.0	\$0.00	\$0.00											\$0.00 <b>421.0</b>
Gain on Disposal	421.1	\$0.00	\$0.00											\$0.00 <b>421.1</b>
Loss on Disposal	421.2	\$0.00	\$0.00											\$0.00 <b>421.1</b>
2000 U. 2.0p00u.		ψ0.00	ψ0.00											Q0.00 IZ.IZ
NET NON-OP MARGIN		\$7,012.04	\$17,846.86	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24,858.90
			Current				YTD							
			Jnbilled Hours H				nbilled Hours Ho		otal Unbilled Rev					
Kalo		104	67.5			230.5	137 \$							
Michael		129.5	51 \$			287	82 \$	85.00 \$						
Mark		116 349.5	51 169.5	85.00 _\$	4,335.00 14,407.50	269.5 787	90 309	85.00 \$						
	<u> </u>	349.3	109.5	φ	14,407.30	101	309	Ф	20,203.00					

67.34% 71.81%

2023

<u>Maintenance Inspection Log</u> - to be completed monthly and copy submitted to Richard before the monthly Board meeting.

	_	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1 Overhead									1				
numbei	-	5,499	5,648										
	cost	\$83,234.00	\$65,848.00										
2 Undergro	und lin	ies											
numbei		125	160										
	cost	\$2,468.00	\$3,922.00										
3 Poles	_												
number ins	nected	0	0										
Trainiber me	cost	\$0.00	\$0.00										
		ψ0.00	ψ0.00			<u> </u>							
4 Right-of-v	vay												
miles ins		0	25										
	cost	\$0.00	\$354.00										
- O													
5 Substatio	-		4.5	4.5	4.5	4-1	4.5		1.5	4.5		4.5	
number insp	F	15	15 All				All	15 All					All
wnich	ones?		\$4,243.00		All	All	All	All	All	All	All	All	All
	COSI	φ3,370.00	φ4,243.00										
6 DG Interd	onnec	tions											
number ins	-	0	0										
	cost	\$0.00	\$0.00										
	_												
7 CT:PT Me	¥								1				
number ins	F	0	0										
	cost	\$0.00	\$0.00										
8 Line Clea	rances	<b>S</b>											
miles ins	pected	0	154										
	cost	\$0.00	\$1,688.00										

# **Operations Report March 2023**

## Maintenance

Refuse transformers and side taps.

Work locate tickets system wide.

Repaired lights system wide.

Changed out bad transformers at Burke Goebel's and Larry Stieben's.

Set stub pole to brace platform station at the Healy Elevator. We will replace this station in April.

Fixed phase floaters on the Hendricks 3 phase and north Norton 3 phase.

Repaired secondary at Shane Fehrenbach's in McCracken.

Updated meter loops in Manning, Arnold, and Ness City.

Trimmed trees at Ron Nuss's in Hodgeman Co.

Heavy up transformer and meter loop for Morgan Brothers Construction in Brownell.

Replace broken anchors at Jean Petersilie's and southwest of Arnold.

Pull meters and put connects on idol service for Vance Shay and Mull Drilling.

Re-sag neutral on Bison Road for better clearance.

Regulator checks and maintenance system wide.

Retired connect for Kaw pipeline and Ben Jackson.

### New Connects

Set new pole and built new single phase connect for Pickrell Drilling Dinges lease. Converted single phase to 3 phase at the Bellweather Barn.

## Line Retired

Retired 8 spans of 3 phase line by the Manning substation.

Retired 1.5 miles of single phase line southwest of Dighton.

## Pole Change Outs

Changed out bad meter pole at Lawrence Wierman's.

Changed out 2 single phase poles on the Langer tap.

Changed out poles and crossarms for clearance improvements on the Frusher 3 phase.

Changed out 2 three-phase dead-end poles and rebuilt connects in the Utica area.

Changed out 1 single phase dead-end pole and rebuilt connect at Garret Flax's.

Changed out bad 3 phase in line pole on east Mantina 3 phase.

## Metering

Made repairs to the Nuss and Ness City collectors.

Reset meters and updated firmware.

Worked on CT-PT meter checks system wide.

## Substations

Installed weather proof boxes for storing extra bypass fuse's in all the subs. Installed regulator stands in the Dighton substation for better clearance to the bushings. Matt Overlease sprayed all the substations.

# • Other

Monthly safety meeting.

Repaired and cleaned trucks.

Chris, Kasey and Myron attended KEC Safety Round Table in Wichita.

Dal attended NRECA's Tech Advantage and Hi-Line Engineering Phase 3 Staking School.

## **INFORMATION TECHNOLOGY REPORT**

## IT/COMPLIANCE PROJECTS MARCH 2023

- 1. Troubleshooting employee software and device issues, assisting in processes.
- 2. Employee devices and permission settings.
- 3. Work Management Operation Suite project.
- 4. iVue HR Connect/ESS platform transition project.
- 5. Mobile Radio Services project.
- 6. NRECA Tech Advantage trainings.
- 7. KEC IT Summit committee meeting planning.

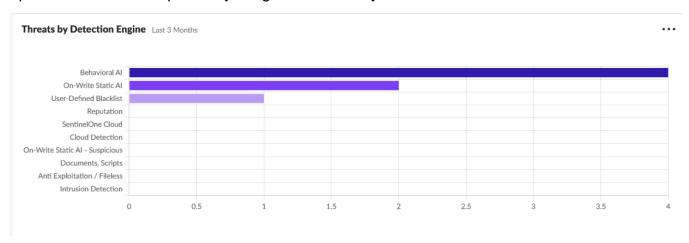
#### CYBERSECURITY/COMPLIANCE PROJECTS MARCH 2023

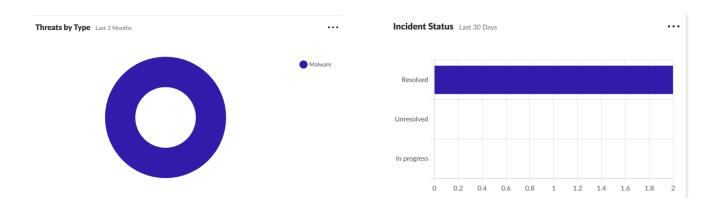
- 1. Domain and GIS server upgrades.
- 2. Federated Cybersecurity wire fraud procedures.
- 3. Employee Microsoft cybersecurity warning notification.
- 4. Computer upgrades.

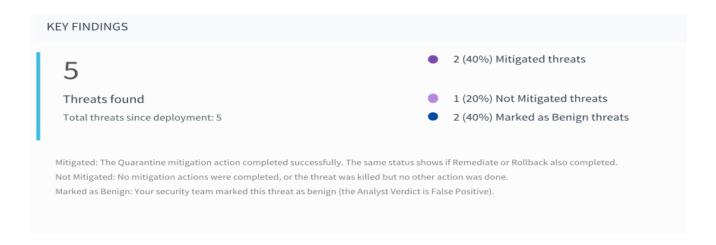
# **CYBERSECURITY REPORTS**

#### ANTIVIRUS REPORTING - MARCH 2023

Threats that our antivirus detected and resolved to prevent an incident from occurring. Follow ups were done to complete any mitigations that may be needed.







#### Substation NCP and CP from Sunflower Determinants

Substation	22:  B 7:  D billing  4 11:  2 11:  N billing  W 1:  (N 1:)	Jan  Jan  Jan  Jan  Jan  Jan  Jan  Jan	440 434 517 1,193 1,651 3,555 27,641	Mar	Apr		Jun	Jul	Aug	Sep	Oct		Dec	NCP % capacity (kW/kVa)  0.09 0.09 0.09 0.09 0.09 0.09 0.09 0.
SF02 BEELER	capacity (kVa) 28( 0 28( 0 28( 0 25( 0 25( 0 11) 0 billing 4 11: 2 11: 4 billing (W 11) (S 11) billing 20( 0	Jan  Jan  Jan  Jan  Jan  Jan  Jan  Jan	6,354 5,253 2,452 4,969 - 264 258 163 138 440 434 517 1,193 1,651 3,555 27,641	0		0	0					0	0	Capacity (kW/kVa)  0.09 0.09 0.09 0.09 0.09 0.09 0.09 0.
Dighton 14400	0 28t 22t 25t B 7t D billing 4 11: 2 11: N billing VW 1t VN 1t VS 1t billing 20t Substatic	000 5,344 100 2,309 100 4,956 100 265 100 262 100 158 100 402 100 601 1,264 100 3,482 27,533	5,253 2,452 4,969 264 258 163 138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05
Dighton 7200	224 256 B 7! D billing 4 11; 2 11; N billing //W 1! //S 1! billing 200 200	2,309 2,309 300 4,956 300 - 265 300 262 300 158 156 300 402 300 461 1,264 300 1,518 3,482 27,533	2,452 4,969 - 264 258 163 138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.09 0.09 0.09 0.09 0.09 0.09 0.09 0.09
Manning         SF02 MANNIN           Manning B         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Dighton WAPA         SFWP DIGHTC           Dighton - North         SF02 DIGHTC           Dighton - South         SF02 DIGHTC           City of Dighton         SF32 DIGHTC           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Non-Coincidential Peak         SF02 BEELER           Dighton 14400         SF02 DIGHT20           Manning         SF02 DIGHT20           Manning         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11	256 B 79 D billing 4 113 2 113 N billing (W 19 (N 19 (S 19 D billing 200	000 4,956 000 - 265 000 262 000 158 156 000 402 000 461 000 601 1,264 000 1,518 000 3,482 27,533	4,969						0	0	0			0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°
Manning B         SF02 MANNINI           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Dighton WAPA         SFWP DIGHTC           Dighton - West         SF02 DIGHTC           Dighton - South         SF02 DIGHTC           City of Dighton         SF52 DIGHTC           City of Dighton         SF52 DIGHCT           Alexander 115 Sub         MK02 NESS11           Non-Coincidential Peak         Non-Coincidential Peak           CP KW         Substation         Recorder I           Beeler         SF02 BEELER           Dighton 14400         SF02 DIGHT20           Manning         SF02 MANNIN           Manning         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11	B 7: D billing 4 11: 2 11: 4 billing 7W 1! 7N 1! 7S 1! 6 billing 200 200	000 - 265 000 262 000 158 156 000 402 000 461 000 601 1,264 000 1,518 000 3,482 27,533	- 264 258 163 138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°
LS Seaboard	D billing 4 11: 2 11: 4 billing 7W 1! 7N 1! 7S 1! 6 billing 700 700 700 700 700 700 700 700 700 70	265 260 262 260 158 156 260 402 260 402 260 401 1,264 27,533	264 258 163 138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.0' 0.0' 0.0' 0.0' 0.0' 0.0' 0.0' 0.0'
Twin Springs 14000  SF02 TSPRGS Twin Springs 7200  SF02 TSPRGS Dighton WAPA  SFWP DIGHTC Dighton - West  Dighton - South  SF02 DIGHTC City of Dighton  Alexander 115 Sub  Non-Coincidential Peak  CP KW  Substation  Recorder I  Beeler  SF02 BEELER Dighton 14400  SF02 DIGHTC  MANNIN  Manning  Manning  Manning  SF02 MANNIN  MANNIN  MANNIN  MANNIN  MANNIN  Manning  SF02 MANNIN  MANNIN  MANNIN  Manning  SF02 SEABOA  Twin Springs 14000  SF02 TSPRGS  Twin Springs 7200  Alexander 115 Sub  MK02 ALEXAN  MK02 NESS11  MK02 NESS11  SF02 TSPRGS  Twin Springs 7200  Alexander 115 Sub  MK02 ALEXAN  MK02 ALEXAN  MK02 NESS11  MK02 ALEXAN  MK02 NESS11  MK02 ALEXAN  MK02 NESS11  MK02 NESS11  MK02 ALEXAN  MK02 NESS11  MK02 ALEXAN  MK02 NESS11	4 11: 2 11:     billing     W 1:     K 1:     billing 200     Substatic	000 262 000 158 156 000 402 000 461 000 601 1,264 000 1,518 000 3,482 27,533	258 163 138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Twin Springs 7200  SF02 TSPRGS  Dighton WAPA  SFWP DIGHTC  Dighton - West  SF02 DIGHTC  Dighton - North  SF02 DIGHTC  Dighton - South  City of Dighton  Alexander 115 Sub  Non-Coincidential Peak  CP KW  Substation  Recorder I  Beeler  SF02 BEELER  Dighton 14400  SF02 DIGHTC  MANDING  MANDING	2 11:     billing     '/W 1!     N 1!     S 1!     billing     Substatio	158 156 156 156 156 156 156 156 156 156 156	163 138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Dighton WAPA         SFWP DIGHTC           Dighton - West         SF02 DIGHTC           Dighton - North         SF02 DIGHTC           Dighton - South         SF02 DIGHTC           City of Dighton         SF52 DIGHCT           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Non-Coincidential Peak           CP KW           Substation         Recorder I           Beeler         SF02 BEELER           Dighton 14400         SF02 DIGH144           Dighton 7200         SF02 DIGH720           Manning         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11		156 600 402 600 461 600 601 1,264 000 1,518 000 3,482 27,533	138 440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.0 0.0 0.0 0.0 0.0 0.0
Dighton - West	/W 1: /N 1: /S 1: billing 200	600 402 600 461 600 601 1,264 900 1,518 900 3,482 27,533	440 434 517 1,193 1,651 3,555 27,641						0	0	0			0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°
Dighton - North	/N 1! //S 1! billing 200 200	600 461 600 601 1,264 900 1,518 900 3,482 27,533	434 517 1,193 1,651 3,555 27,641						0	0	0			0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°
Dighton - South	/S 18 billing 200 200	600 601 1,264 000 1,518 000 3,482 27,533	517 1,193 1,651 3,555 27,641						0	0	0			0.09 0.09 0.09
City of Dighton         SFS2 DIGHCT           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Non-Coincidential Peak           CP KW           Substation         Recorder I           Beeler         SF02 BEELER           Dighton 14400         SF02 DIGH144           Dighton 7200         SF02 DIGH1720           Manning         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11	billing 200 200 Substatio	1,264 000 1,518 000 3,482 27,533	1,193 1,651 3,555 27,641						0	0	0			0.09 0.09
Alexander 115 Sub MK02 ALEXAN Ness City 115 Sub MK02 NESS11  Non-Coincidential Peak  CP KW  Substation Recorder I  Beeler SF02 BEELER Dighton 14400 SF02 DIGH144 Dighton 7200 SF02 DIGH144 Dighton 7200 SF02 MANNIN Manning SF02 MANNIN Manning SF02 MANNIN LS Seaboard SF02 SEABOA Twin Springs 14000 SF02 TSPRGS Twin Springs 7200 SF02 TSPRGS Alexander 115 Sub MK02 ALEXAN Ness City 115 Sub MK02 NESS11  Sum of CP	200 200 Substatio	1,518 3,482 27,533 Jan	1,651 3,555 27,641 Feb						0	0	0			O.09  CP %  capacity
Non-Coincidential Peak	200 Substatio	3,482 27,533	3,555 27,641 Feb						0	0	0			O.09  CP %  capacity
Non-Coincidential Peak	Substatio	27,533	27,641 Feb						0	0	0			CP % capacity
CP KW           Substation         Recorder I           Beeler         SF02 BEELER           Dighton 14400         SF02 DIGH144           Dighton 7200         SF02 DIGH720           Manning         SF02 MANNIN           Manning B         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11		Jan	Feb						0	0	0			CP % capacity
Substation         Recorder I           Beeler         SF02 BEELER           Dighton 14400         SF02 DIGH144           Dighton 7200         SF02 DIGH720           Manning         SF02 MANNIN           Manning B         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11		, Jan		Mar	Apr			2022					Dec	capacity
SF02 BEELER		, Jan		Mar	Anr								Dec	
Dighton 14400         \$F02 DIGH144           Dighton 7200         \$F02 DIGH720           Manning         \$F02 MANNIN           Manning B         \$F02 MANNIN           LS Seaboard         \$F02 SEABOA           Twin Springs 14000         \$F02 TSPRGS           Twin Springs 7200         \$F02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP	(kVa)			-		May	Jun	Jul	Aug	Sep	Oct	Nov		
Dighton 14400         \$F02 DIGH144           Dighton 7200         \$F02 DIGH720           Manning         \$F02 MANNIN           Manning B         \$F02 MANNIN           LS Seaboard         \$F02 SEABOA           Twin Springs 14000         \$F02 TSPRGS           Twin Springs 7200         \$F02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP	280		5,648			.,			- 0					0.0
Manning         SF02 MANNIN           Manning B         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP		000 5,146	5,234											0.0
Manning         SF02 MANNIN           Manning B         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP	224	100 2,262	2,452											0.0
Manning B         SF02 MANNIN           LS Seaboard         SF02 SEABOA           Twin Springs 14000         SF02 TSPRGS           Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP	250	_	4,133											0.0
LS Seaboard SF02 SEABOA Twin Springs 14000 SF02 TSPRGS Twin Springs 7200 SF02 TSPRGS Alexander 115 Sub MK02 ALEXAN Ness City 115 Sub MK02 NESS11 Sum of CP	B 75	500 -	-											0.0
Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP		232	255											
Twin Springs 7200         SF02 TSPRGS           Alexander 115 Sub         MK02 ALEXAN           Ness City 115 Sub         MK02 NESS11           Sum of CP														0.0
Alexander 115 Sub MK02 ALEXAN Ness City 115 Sub MK02 NESS11 Sum of CP			127											0.0
Ness City 115 Sub MK02 NESS11 Sum of CP	200		1,413											0.0
Sum of CP	200		3,533											0.0
Oite of Distance NOD		22,932		0	) (	0	0	0	0	0	0	0	0	
City of Dighton NCP								2022						NCP %
	Substatio	in												capacity
Substation Recorder I	capacity (kVa)	, Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	(kW/kVa)
Dighton WAPA SFWP DIGHTO	(Kva)	156	138	-	-	-	-	-	-	-	-	-	-	
Dighton - West SF02 DIGHTC		500 402	440	-	-	-	-	-	-	-	-	-		0.0
Dighton - North SF02 DIGHTC	l billing	500 461	434	-	-	-	-	-	-	-	-	-		0.0
Dighton - South SF02 DIGHTC	billing  W 1									-	_	-	-	0.0
City of Dighton SFS2 DIGHCT	billing  W 15  N 15	601	517	-	-	-	-	-	-			-		

### **Richard McLeon**

From: Nate Burns

Sent: Wednesday, March 29, 2023 2:19 PM

To: Richard McLeon
Subject: Engineering update

#### Richard,

This month we have started replacing some of the 2022 rejected poles that we haven't gotten to. I have many staking sheets prepared ahead of our crews and will them located and ready to keep progress rolling. I have reached out to Amerine Utility construction in Great Bend about doing some underground boring projects for us. I will get a couple of prospective projects together for an actual bid package in the coming weeks. I have also reached out to our neighboring coops inquiring about sample format/template for the substation/circuit load shed/back feed document I am working on. No one had anything similar so I am creating ours from scratch. I have the Substation data page completed for all of our subs and am starting on scenarios and solutions for the most populous subs/circuits first. I have been working on a spreadsheet package for Kathy as well. This project outlines the assets in our substations, the actual quantities, etc. This has been an ongoing project and I have 4 stations in her hands to date. KDEM stopped by and picked up a data package with maps on Mar. 15<sup>th</sup> for the March 2022 Windstorm DR. I am awaiting the final WO tally from Kathy and then all of our deliverables will be in their hands for both open projects. I have a call with PSE Friday the 31<sup>st</sup> to discuss options to mitigate some higher calorie values found during the ArcFlash study.

Nate Burns

Engineering Coordinator Lane-Scott Electric (620) 397-5327 O (620) 397-8063 C (best)

## April Board Meeting – Member Service Report

- 1. Nominating Committee members were contacted and letters sent advising them of the May 1st meeting and the open positions.
- 2. The Member Satisfaction Survey will begin the 2<sup>nd</sup> week in April with Inside Information. Random selected members will be contacted either by postcard or email asking them to go to an online survey. If enough responses are not collected, Inside Information will make calls to collect enough responses.
- 3. Board nomination advertising will be heavy in April, including a radio spot. The deadline for interested members to contact Lane-Scott is April 26<sup>th</sup>.
- 4. The scholarship application and CoBank grant application periods end the first week of April. We will form committees and select recipients.
- 5. I've contacted schools about the Annual Food Drive.
- 6. Generac & Spring Check ads will be published in newspapers, on social media, and SmartHub/Website in April.
- 7. We are donating Easter Eggs again for the Easter Egg Hunt.
- 8. The updated Unclaimed Capital Credit List is available on our website, and is being advertised in our newsletter and social media.
- 9. I attended a Sunflower Member Service Meeting and KMSDA in Wichita in March.
- 10. The \$10 bill credit for going Paperless promotion is ending the end of March. It has run for 6 months.
  - a. The number of Paperless Members increased 33.5% from 259 to 346.
  - b. Paperless Accounts increased 29.7% from 472 to 610.
  - c. Additionally we have gained 30 more SmartHub members and 64 SmartHub accounts.
- 11. Normal monthly KCL, social media posts, website updates, new member e-mail series, newsletter e-blast, chamber communications, sponsorship/donation requests, communication plan updates, spending report, advertising.

#### March Warehouse Report

### **Total Inventory Dollars on Hand for March:**

Line Material--\$358,259 Inventory Turns—1.13

Resale Material--\$220,260 Inventory Turns—1.849

### **Generac Update:**

We received several inquiries on Generac in the month of March. It was also a good month for installs, with five being completed. We currently have 4 quotes outstanding with an additional two to complete. Michael and Mark both completed their recertification training for the year. We are trying to find a liquid cooled class for Michael, we hoping to have this completed some time in June.

### **Electrician Update:**

On the electric side, we had another solid month with five generators being installed along with several other jobs that had been on the books for some time. We are trying to get our list cleaned up while Lane County Feeders is at a pause. Once material comes in, we'll have more work to be completed there as well. The contractor was able to help us for two weeks in March and was a huge help in getting our larger jobs completed.

## **HVAC Update:**

Mark had a few installs of new HVAC equipment in March. Service calls for furnaces slowed down, which was to be expected. On the quieter days, he worked on some appliances and covered some Generac work. He'll be ramping up in April on season checks and generator services.

#### Line Material:

I was pleasantly surprised to see some poles delivered in March that weren't due until June. Hopefully this is a sign that the pole manufacturers are catching up and lead times will shrink in that part of our industry. We have been working with Anixter to guarantee production slots for transformers. As we move out of winter, pole changeouts will start picking up with the hopes that material will remain available.