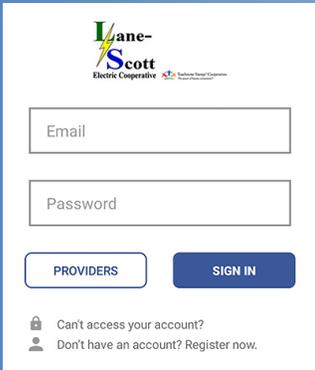


Sign Up to Receive OUTAGE TEXT ALERTS - Website

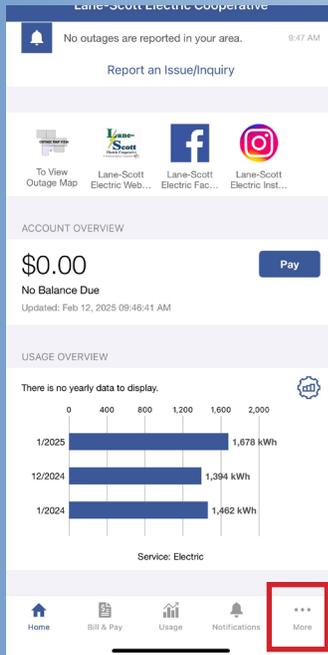
Lane-Scott Electric now offers free text message alerts if you wish to receive a text or e-mail notification about when your power goes out and when it's restored. You must have a Lane-Scott SmartHub account with a current cell phone number on file in order to receive texts. SmartHub can be accessed online or on a Smart Phone. Below are instructions on how to sign up for outage text alerts through the SmartHub website.

SmartHub Mobile Instructions:

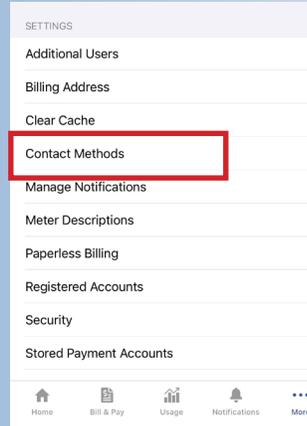
1. Log On To Your SmartHub Account



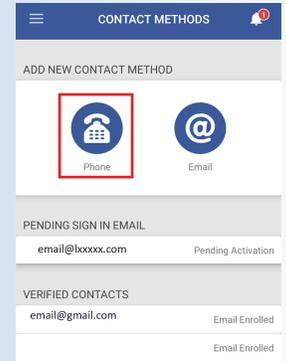
2. Select "More"



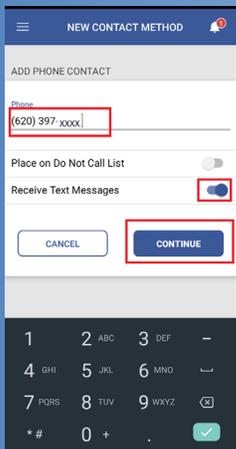
3. Select Contact Methods (To Add a Mobile Phone #). If already entered skip to step #8.



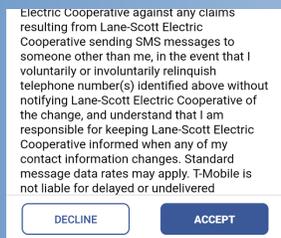
4. Select Phone to Add Your Mobile Number



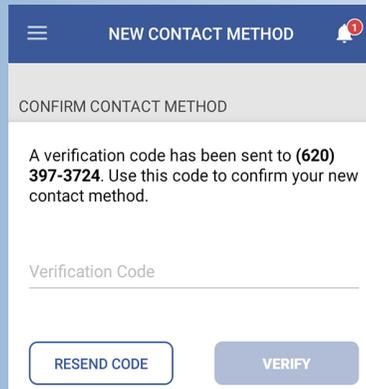
5. Enter phone #, slide "Receive Text Messages" button to the right, Click Continue



6. Accept Terms



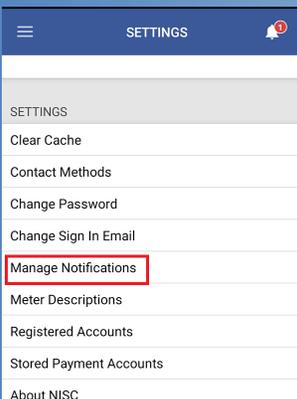
7. A Verification Code will be texted to you. This screen automatically pops up



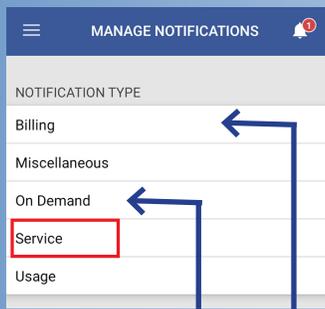
8. Go Back the Home Screen, Select More



9. Select Manage Notifications



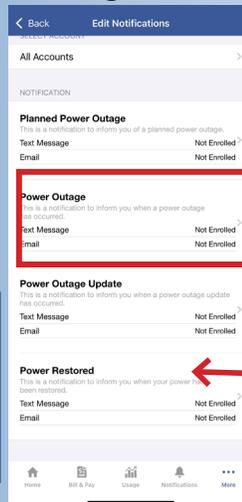
10. Select Service



Go to "On Demand" notifications to select other notifications such as our E-Newsletter, From the Manager, and Watt's Up at Lane-Scott announcements by text or email.

Go to "Billing" to select Bill Available, Late Payment Notices, Payment Confirmation, Payment Reminder, Scheduled Payment Notice, and Unsuccessful Payment Notification.

11. Select the Power Outage - Text Message.



To receive notifications when power's restored, Scroll down and edit contacts in the "POWER RESTORE" section.

12. Select your mobile phone number and click save

