

# Sign Up to Receive OUTAGE TEXT ALERTS



Lane-Scott Electric now offers free text message alerts if you wish to receive a text or e-mail notification about when your power goes out and when it's restored. You must have a Lane-Scott SmartHub account with a current cell phone number on file in order to receive texts. SmartHub can be accessed online or on a Smart Phone. Below are instructions on how to sign up for outage text alerts.

## SmartHub Website Instructions:

### 1. Log On To Your SmartHub Account

### 2. Go to "Settings" and "Contact Methods"

### 3. Select "Add Phone Contact" Button

### 4. Fill in the "Phone Number" field and select "Yes" to Receive Text Message, Accept the Terms & Conditions, Click "Save"

### 5. Go to "Settings" select "Manage Notifications" then click the "Service" drop-down

### 6. Select your mobile phone number in the Power Outage Text Message Field. Save Settings

Alert Type	Description	Text Message	Email
Planned Power Outage	This is a notification to inform you of a planned power outage.	Text Message	Email
Power Outage	This is a notification to inform you when a power outage has occurred.	Text Message	Email
Power Outage Update	This is a notification to inform you when a power outage update has occurred.	Text Message	Email
Power Restored	This is a notification to inform you when your power has been restored.	Text Message	Email

When in Manage Notifications. Look into notification options for Billing, Miscellaneous, On Demand, and Usage for other helpful text and e-mail notifications.

**Call our office during normal business hours with any questions. We are happy to help!**