Sign Up to Receive

OUTAGE TEXT ALERTS Scott Electric Cooperative



Lane-Scott Electric now offers free text message alerts if you wish to receive a text or e-mail notification about when your power goes out and when it's restored. You must have a Lane-Scott SmartHub account with a current cell phone number on file in order to receive texts. SmartHub can be accessed online or on a Smart Phone. Below are instructions on how to sign up for outage text alerts.

SmartHub Website Instructions:

Log On To Your SmartHub Account



2 Calast (Add Dhana Cantast) Button

Scott		CONTACT	NETHODS			
ILL & PAY	~	Verified Contacts				
SAGE	~	These are the o	contacts we have on file th	at you have created or verified and will be used for	notifications that are configured on the Man	age Notifications
ONTACT US	~	, , , , ,			Add Email	Add Phone
ETTINGS	^					The state of the s
Contact Information		Method	Contact	Status	Action	
Contact Methods				_		
Manage Notifications		\sim		Enrolled - Emails	0	
Meter Descriptions						

2. Go to "Settings" and "Contact Methods"

Lane Scott Exist Cognesive		НОМЕ	
	^		
BILL & PAY	~	NOTIFICATIONS (3)	▲ Go to All Notifications
USAGE	~	Sharing Success Grants Available	
CONTACT US	~	The 2025 application period for Lane-Scott's Sharing Success Grants is now open. There are four \$1,000 grants available for low hor receive electricity from Lane-Scott, or whose purpose benefits the members of Lane-Scott. The project must serve a publication of Lane-Scott. The project must serve a publication of Lane-Scott and Scott S	ocal organizations c purpose. Apply by
SETTINGS	^	Артичи интививающегор.	
Contact Information	- 1	Continuing Education Scholarships	
Contact Methods Manage Notifications	- 1	Current seniors, high school graduates, or students already pursuing a higher education! It's time to apply for our scholarships school year! The application deadline is March 28. Eligibility requirements and the application can be found at www.lanescott.	
Meter Descriptions	- 1	SmartHub Usage Features	
Paperless Billing	- 1	Are you getting the most out of SmartHub? See average usage history, get daily or monthly kWh and peak demand readings, c	ompare month-to-
Registered Accounts	- 1	month or year-to-year usage and summaries. Go to the Usage menu to explore all these and more helpful features.	
Security	- 1		
Stored Payment Accounts	- 1	CUSTOMER OVERVIEW	■ Go To Make A Payment

4 Fill in the "Phone Number" field and select "Yes" to Receive Text Message, Accept the Terms & Conditions, Click "Save"

Phone *			
Receive Text Message *		Į.	
Place on Do Not Call List (opti	onal)	.	
I accept the Terms & Condit	_		

5. Go to "Settings" select "Manage Notifications" then click the "Service" drop-down

Scott Etrate Conjunctive		MANAGE NOTIFICATIONS	
BILL & PAY USAGE	× .	≡ 230421001 — NC 115 SUBSTATION/POWER PLANT Sign up to recribe important messages from Lave-Scot.	•
CONTACT US	~		
SETTINGS Contact Information Contact Methods	^	Billing	~
Manage Notifications		Miscellaneous	~
Paperless Billing		On Demand	~
Registered Accounts Security		Service	v
Stored Payment Accounts		Usage	~

6 • Select your mobile phone number in the Power Outage Text Message Field. Save Settings

Alert Type	Description	Text Message	Email	
Planned Power Outage	This is a notification to inform you of a planned power outage.	Text Message	Email	•
Power Outage	This is a notification to inform you when a power outage has occurred.	Text Message	Email	•
Power Outage Update	This is a notification to inform you when a power outage update has occurred.	Text Message	Email	•
Power Restored	This is a notification to inform you when your power has been restored.	Text Message	Email	•

ANAGE NOTIFICATIONS	
■ All Accounts for LANE-SCOTT ELECTRIC COOPERATIVE	•
ign up to receive important messages from Lane-Scott.	
Billing	,
Miscellaneous	,
On Demand	,
Service	,
Usage	,

When in Manage Notifications. Look into notification options for Billing, Miscellaneous, On Demand, and Usage for other helpful text and e-mail notifications.

Call our office during normal business hours with any questions.
We are happy to help!