

Sign Up to Receive

TEXT or E-MAIL ALERTS



Lane-Scott Electric now offers free text message alerts if you wish to receive a text or e-mail notification about when your power goes out and when it's restored. You must have a Lane-Scott SmartHub account with a current cell phone number on file in order to receive texts. SmartHub can be accessed online or on a Smart Phone. Below are instructions on how to sign up for outage text alerts.

SmartHub Website Instructions:

1. Log into your SmartHub account.



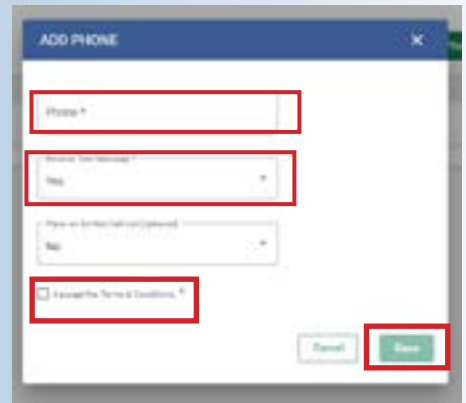
2. Click "Settings" and Select "Manage Contacts".



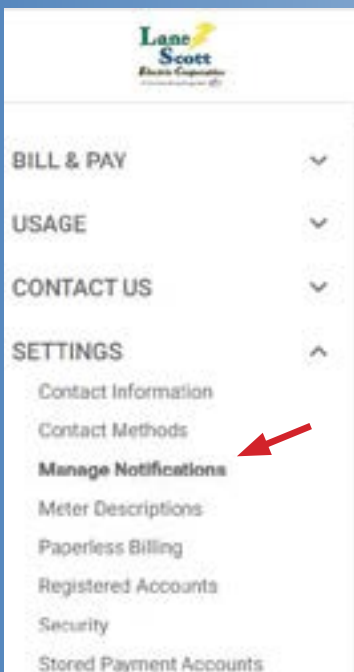
3. To add a mobile phone # click "Add Phone Contact" button, or Email to add a new email address.



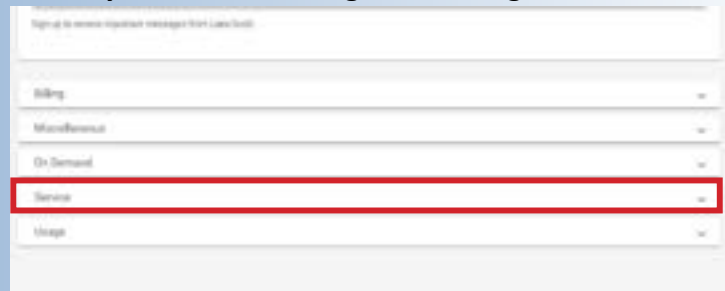
4. Fill in the "Phone Number" field and "Yes to Receive Text Messages", Accept the Terms & Conditions, Click "Save".



6. Under Settings Select "Manage Notifications".



7. Select the type of notification you want to manage. For Outage notices select the "Service" menu.



8. Select the appropriate phone number from the Text Message box or Email to receive the desired notification to. Click "Save" when done.

